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UNDER §7 C.F.R. §1.8

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Paul Ballard
Paul Ballard

PAGE 2/7 * RCVD AT 1/27/2004 2:10:45 PM [Eastern Standard Time] * SVR:USPTO-EFXRF-2/2 * DNIS:7468374 * CSID:512 853 8801 * DURATION (mm:ss):02:06

Allen B. Childress
09/603,302

US Patent Application 09/603,308 (5053-27900);

US Patent Application 09/603,144 (5053-28000);

US Patent Application 09/602,687 (5053-28100);

US Patent Application 09/603,662 (5053-27800);

US Patent Application 09/602,691 (5053-35800)* - Claims Only, Specification

and Figures are similar to US Patent Application 09/603,662 (5053-27800);

US Patent Application 09/603,130 (5053-35900);

US Patent Application 09/603,303 (5053-36000);

US Patent Application 09/603,304 (5053-36100);

US Patent Application 09/603,306 (5053-36200);

US Patent Application 10/285,292 (5053-57800);

US Patent Application 10/285,289 (5053-57801)* - Claims Only, Specification

and Figures are similar to US Patent Application 10/285,292 (5053-57800);

US Patent Application 10/285,339 (5053-57802)* - Claims Only, Specification

and Figures are similar to US Patent Application 10/285,292 (5053-57800);

US Patent Application 10/285,375 (5053-57803)* - Claims Only, Specification

and Figures are similar to US Patent Application 10/285,292 (5053-57800);

US Patent Application 10/285,338 (5053-57804)* - Claims Only, Specification

and Figures are similar to US Patent Application 10/285,292 (5053-57800);

US Patent Application 10/285,293 (5053-57805)* - Claims Only, Specification

and Figures are similar to US Patent Application 10/285,292 (5053-57800);

Allen B. Childress
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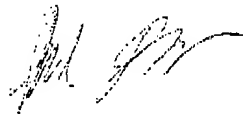
US Patent Application 10/422,632 (5053-63000);

US Patent Application 10/422,450 (5053-63100)* - Claims Only, Specification

and Figures are similar to US Patent Application 10/422,632 (5053-63000).

Should any fees be required, the Commissioner is authorized to charge said fees to Meyertons, Hood, Kivlin, Kowert & Goetzel, P.C. Deposit Account No. 50-1505/5053-35700/EBM.

Respectfully submitted,



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Date: 1/27/04

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/603,302
Confirmation No. 1770
Filed: June 23, 2000
Inventor(s):
Allen B. Childress

Title: DYNAMIC HELP
SYSTEM FOR AN
INSURANCE CLAIMS
PROCESSING SYSTEM

§ Examiner: Bleck, Carolyn
§ Art Unit: 3626
§ Atty. Dkt. No: 5053-35700
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<p>CERTIFICATE OF MAILING UNDER 37 C.F.R. §1.8</p> <p>DATE OF DEPOSIT: 1.23.04</p> <p>I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail on the date indicated above and is addressed to:</p> <p>Commissioner for Patents Alexandria, VA 22313-1450</p> <p><i>B. Gail Bullard</i> B. Gail Bullard</p>

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
P.O. Box 1450
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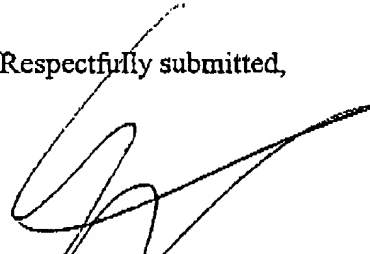
Sir:

It is respectfully requested that this Information Disclosure Statement be entered and the documents listed on attached Form PTO-1449 be considered by the Examiner and made of record. Copies of the listed documents are enclosed for the convenience of the Examiner.

Allen Childress
09/603,302

Should any fees be required, the Commissioner is authorized to charge said fees to Meyertons, Hood, Kivlin, Kowert & Goetzel, P.C. Deposit Account No. 50-1505/5053-35700/EBM.

Respectfully submitted,



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Date: 1-23-04

Form PTO-1449 (modified) List of Patents and Publications For Applicant's Information Disclosure Statement (Use several sheets if necessary)			ATTY. DKT. NO. 5053-35700 APPLICANT: Allen B. Childress FILING DATE: June 23, 2000			SERIAL NO. 09/603,302 GROUP: 3626		
U.S. PATENT DOCUMENTS								
EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE APPROPRIAT	
FOREIGN PATENT DOCUMENTS								
EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATIO YES/NO	
OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)								
	G1	Allstate Creates New Customer Care Center Internet Service, April 13, 1999, accessed at www.allstate.com/media/newsheadlines .						
	G2	Allstate Announces Online Claim Reporting Capabilities, September 13, 1999, accessed at www.allstate.com/media/newsheadlines .						

EXAMINER:

DATE CONSIDERED:

EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the patent own

Information Disclosure Statement--PTO 1449 (modified)

Page 1 of 1

Form PTO-1449 (modified) List of Patents and Publications For Applicant's Information Disclosure Statement (Use several sheets if necessary)	ATTY. DKT. NO. 5053-35700	SERIAL NO. 09/603,302
	APPLICANT: Allen B. Childress	GROUP: 3626
	FILING DATE: June 23, 2000	

U.S. PATENT DOCUMENTS

EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	NAME	CLASS	SUB CLASS	FILING DATE APPROPRIAT

FOREIGN PATENT DOCUMENTS

EXAM. INITIALS	REF. DES.	DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUB CLASS	TRANSLATIO YES/NO
	E1	0 280 773	09/1988	EP			
	E2	0 463 018	01/1992	EP			
	E3	0 926 608	06/1999	EP			

OTHER ART (Including Author, Title, Date, Pertinent Pages, Etc.)

F1	Howarth, "Outsourcing: Technology on Tap," Business Review Weekly, December 1999, pp. 1-5.						
F2	"The OTC Revolution"; Juhl, Randy; March 3, 1997; Drug Topics 141 (3).						
F3	Medisoftware Insurance Claims Software Website, May 10, 2000. [Retrieved on January 10, 2003] Retrieved from Internet URL: < http://web.archive.org/web/20000510094549/http://www.medisoftware.com/ >						
F4	Microsoft Press Computer Dictionary Second Edition, Microsoft Press, 1994, pp. 26-27, 117, 277, 335, 338, 353, 366-367, and 383						
F5	https://www.foremost.com/secure/fm_claims.html 1996						
F6	Summary of Colossus Functionality as of December 1999						

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Information Disclosure Statement--PTO 1449 (modified)